

Privacy Policy

Updated: February 8, 2017

This website is owned and operated by Babel Street, Inc. We understand the importance of privacy and appreciate the trust that our customers, our partners, and our website visitors place in us to protect their information. This Privacy Policy describes the way we handle and use personal information collected from visitors to our website and from the users of our services. Personal information is information about you that is personally identifiable, such as your name, address, email address, or phone number.

Effective Date and Acceptance

This updated Privacy Policy is effective as of February 8, 2017. By using this site and/or our services, you accept the practices described in this Privacy Policy.

Types of Information We Collect

In general, Babel Street collects information from you when you interact with us, when you use our services, or when you visit our website. This information helps us provide, maintain and continually improve our services and our site. Specifically, we may collect the following types of information:

- **Navigational information:** We may collect information automatically received from your computer and browser when you access our site and our services, such as your browser type and IP address. This information allows us to identify visitor trends and preferences, to understand the broad demographics of our customers, and to diagnose and quickly resolve any problems with our site.
- **Information provided through our website or received at technology conferences:** We may receive and store any information that you voluntarily submit to us through our website. We use this information to contact you as a potential customer. We also record and retain most written communications with customers to provide the highest quality customer support. In addition, when we sponsor or participate in a technology conference or event, we may receive a list of the event attendees and their contact information.
- **Information gathered during the purchase and use of our services:** We receive and store information from customers in order to process the purchase of our services. We may also collect information when customers and registered users log into Babel Street platforms or products to use our services.
- **Financial information:** We receive and store financial information provided by customers upon their purchase of Babel Street services, which includes billing name, billing address and payment information.

Our Services

When you become a Babel Street customer and sign in to one of our services through the corresponding site, your use of the services is subject to the terms of your subscription agreement or click-through terms and conditions with Babel Street. If you do not accept the applicable terms, you will not be allowed to access our services. Additionally, when you sign in to our services, we collect information about your transactions with us, such as the frequency with which you use our services.

How We Use Your Information

We may use the information we collect in the following ways:

- **Providing our services:** We use personal information to provide customers with our services, to improve our services, process customer transactions, and measure the data usage of our services.
- **Customer support:** We may also use the information we collect to answer customer questions, resolve any customer issues, inform customers of improvements to our services, and provide general customer support.
- **Managing our business needs:** We use some of the information we collect to handle responsibilities such as site administration, analytics, fraud prevention, enforcement of our corporate reporting obligations and our terms of use.
- **Marketing:** If you are not a current customer, but you have reached out to us in the past, or we have received your personal information through a technology event in which we participated, we may use your personal information to inform you about our services or future events we will be attending. If you do not wish to receive such material, or have specific contact preferences, please contact us at info@babelstreet.com.

Disclosure of Your Information to Third Parties

As part of our commitment to privacy, Babel Street does not share, sell, rent, or trade your personal information with third parties for promotional or commercial purposes.

Under the following limited circumstances, we may reveal your personal information to third parties:

- **Consent:** If you request or authorize us to disclose your information to a third party, we will honor your request, after receiving it in writing.
- **Partners:** Subject to any confidentiality obligations in the applicable customer agreement or click-through terms and conditions, Babel Street may share information with other companies that work on Babel Street's behalf or that partner with Babel Street.

- **Legal Necessity:** We will share your information if required by law, by court order, or by order of any government or administrative tribunal with proper jurisdiction. If allowable under the applicable law, we will notify you prior to disclosure of the information. In addition, we may share your information to enforce an agreement that we have with you, or to defend ourselves in litigation. We may also share information to protect our rights, property or safety, or the rights, property or safety of our employees, or others.

Our Security Measures to Protect Your Information

No method of transferring data over the internet is ever 100% secure. However, we take vigilant steps to protect personal information that you transmit to us from loss, misuse, unauthorized access, disclosure, alteration, or destruction. Specifically, we maintain a variety of physical, technical and administrative safeguards. We also update and test our security technology on an ongoing basis. Finally, we restrict access to your personal information to those employees that need to know that information to provide services or benefits to you.

Likewise, where you use passwords, ID numbers, or other special access features on our site, it is your responsibility to safeguard them. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you might have with us has been compromised), you must immediately notify us of the problem.

Reviewing or Updating Your Information

You are responsible for ensuring the accuracy of the personal information that you submit to us. Inaccurate information may affect your ability to access our services and our ability to contact you. If you believe that we may have incorrect information, or you would like to review or update your personal information, please contact us at info@babelstreet.com.

Cookies

Like most websites today, we use cookies on our site. Cookies are small files that a web server transfers to an individual's computer for functionality and recordkeeping purposes while visiting that site. We use cookies and other technologies to improve your user experience and the overall quality of our services, and to facilitate your ongoing access to and use of our site, among other things. Cookies may also convey information to us about how frequently you access the services and allow us to evaluate usage of the services over time. However, no personal information is stored in the cookies.

If you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allows you to automatically decline cookies, or to be given the choice of declining or accepting the transfer of a particular cookie, or cookies from a particular web site. However, please note that the use of cookies is required for our site to function properly.

Do Not Track Signals

As a visitor to our website, we do not collect any personal information about you, unless you choose to communicate with us. As a customer of Babel Street, we keep records of your use of our services for our business and analytic needs. We currently do not honor Do Not Track browser signals; however, we do not share, sell, rent or trade any information to third parties for marketing or promotional purposes.

Links to Other Web Sites

This site may contain links, references or make calls to other web sites. Please be aware that we are not responsible for the privacy practices of those web sites and this Privacy Policy does not apply to those web sites. We encourage you to read the privacy policy of every web site you visit.

International Visitors

Our site and services are hosted in the United States. If you are accessing the site or services from the European Union or other regions, please be aware that the laws governing data collection, use, and disclosure in the United States are less stringent than those in the EU and some other regions. Through your continued use of the site and/or services, you consent to the transfer of your personal information to the United States and to the use of it in accordance with United States law and this Privacy Policy.

California Privacy Law

If you are a California resident, California Civil Code section 1798.83 permits you to request information regarding the disclosure of your personal information by Babel Street to a third party, for the third party's direct marketing purposes. As we do not make such disclosures, we are exempt from this requirement.

Children's Privacy

Due to the nature of our business, Babel Street's website and services are intended for use strictly by adults. We do not knowingly solicit or collect any personal information from children. However, we understand the importance of protecting the privacy of children online. If we learn that any personal information has been collected from a child under 13, we will immediately delete that information. In addition, if you believe that we have received information from a child under the age of 13, please contact us at info@babelstreet.com.

Changes to our Privacy Policy

We reserve the right to update or amend this Privacy Policy at any time. If we update our policy, the most current privacy policy will always be accessible on this page so you are aware of what information we collect, how we use it, and under what circumstances we disclose it.

Your continued use of this site and our services means that you both acknowledge and accept this Privacy Policy, even if it changes. If we make a change to this Policy, that in our sole discretion, is material, we will inform our customers and add a notice to our website, highlighting the change. The provisions contained in this Policy supersede all previous policies or statements regarding our privacy practices.

Contact Us

If you have any questions about this Privacy Policy or the privacy practices of Babel Street, please contact us at info@babelstreet.com, or:

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